

Parent Survey Compilation 2001-02, 2005-06 and 2008-09

Spring 2009

1. Please indicate your overall level of satisfaction with the following aspects of St. Olaf;

	2008-2009		2005 - 2006		2001 - 2002	
Quality of teaching						
Very satisfied	623	50.0%	365	50.1%	515	54.7%
Satisfied	526	42.2%	309	42.4%	389	41.3%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1149</i>	<i>92.2%</i>	<i>674</i>	<i>92.6%</i>	<i>904</i>	<i>96.0%</i>
Dissatisfied	20	1.6%	9	1.2%	14	1.5%
Very dissatisfied	1	0.1%	1	0.1%	0	0.0%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>21</i>	<i>1.7%</i>	<i>10</i>	<i>1.4%</i>	<i>14</i>	<i>1.5%</i>
No opinion	39	3.1%	29	4.0%	15	1.6%
Did not indicate	37	3.0%	15	2.1%	9	1.0%
Total	1246	100.0%	728	100.0%	942	100.0%
Variety of courses						
Very satisfied	553	44.4%	295	40.5%	389	41.3%
Satisfied	602	48.3%	377	51.8%	492	52.2%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1155</i>	<i>92.7%</i>	<i>672</i>	<i>92.3%</i>	<i>881</i>	<i>93.5%</i>
Dissatisfied	25	2.0%	24	3.3%	34	3.6%
Very dissatisfied	3	0.2%	3	0.4%	2	0.2%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>28</i>	<i>2.2%</i>	<i>27</i>	<i>3.7%</i>	<i>36</i>	<i>3.8%</i>
No opinion	30	2.4%	17	2.3%	20	2.1%
Did not indicate	33	2.6%	12	1.6%	5	0.5%
Total	1246	100.0%	728	100.0%	942	100.0%
Availability of courses						
Very satisfied	339	27.2%	176	24.2%	262	27.8%
Satisfied	677	54.3%	396	54.4%	490	52.0%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1016</i>	<i>81.5%</i>	<i>572</i>	<i>78.6%</i>	<i>752</i>	<i>79.8%</i>
Dissatisfied	136	10.9%	101	13.9%	131	13.9%
Very dissatisfied	20	1.6%	10	1.4%	21	2.2%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>156</i>	<i>12.5%</i>	<i>111</i>	<i>15.2%</i>	<i>152</i>	<i>16.1%</i>
No opinion	51	4.1%	35	4.8%	23	2.4%
Did not indicate	23	1.8%	10	1.4%	15	1.6%
Total	1246	100.0%	728	100.0%	942	100.0%
Your student's interaction with faculty						
Very satisfied	699	56.1%	405	55.6%	540	57.3%
Satisfied	456	36.6%	259	35.6%	343	36.4%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1155</i>	<i>92.7%</i>	<i>664</i>	<i>91.2%</i>	<i>883</i>	<i>93.7%</i>
Dissatisfied	37	3.0%	20	2.7%	31	3.3%
Very dissatisfied	3	0.2%	6	0.8%	0	0.0%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>40</i>	<i>3.2%</i>	<i>26</i>	<i>3.6%</i>	<i>31</i>	<i>3.3%</i>
No opinion	31	2.5%	25	3.4%	24	2.5%
Did not indicate	20	1.6%	13	1.8%	4	0.4%
Total	1246	100.0%	728	100.0%	942	100.0%

Your student's faculty advisor	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	458	36.8%	248	34.1%	342	36.3%
Satisfied	511	41.0%	289	39.7%	399	42.4%
<i>Sub-total Very satisfied/Satisfied</i>	<i>969</i>	<i>77.8%</i>	<i>537</i>	<i>73.8%</i>	<i>741</i>	<i>78.7%</i>
Dissatisfied	98	7.9%	60	8.2%	82	8.7%
Very dissatisfied	27	2.2%	10	1.4%	13	1.4%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>125</i>	<i>10.0%</i>	<i>70</i>	<i>9.6%</i>	<i>95</i>	<i>10.1%</i>
No opinion	135	10.8%	110	15.1%	96	10.2%
Did not indicate	17	1.4%	11	1.5%	10	1.1%
Total	1246	100.0%	728	100.0%	942	100.0%
Quality of St. Olaf education relative to cost	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	304	24.4%	177	24.3%	307	32.6%
Satisfied	728	58.4%	437	60.0%	524	55.6%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1032</i>	<i>82.8%</i>	<i>614</i>	<i>84.3%</i>	<i>831</i>	<i>88.2%</i>
Dissatisfied	151	12.1%	54	7.4%	63	6.7%
Very dissatisfied	11	0.9%	13	1.8%	7	0.7%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>162</i>	<i>13.0%</i>	<i>67</i>	<i>9.2%</i>	<i>70</i>	<i>7.4%</i>
No opinion	31	2.5%	27	3.7%	27	2.9%
Did not indicate	21	1.7%	20	2.7%	14	1.5%
Total	1246	100.0%	728	100.0%	942	100.0%
Your student's overall academic development	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	694	55.7%	370	50.8%	506	53.7%
Satisfied	493	39.6%	318	43.7%	393	41.7%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1187</i>	<i>95.3%</i>	<i>688</i>	<i>94.5%</i>	<i>899</i>	<i>95.4%</i>
Dissatisfied	34	2.7%	16	2.2%	27	2.9%
Very dissatisfied	4	0.3%	1	0.1%	1	0.1%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>38</i>	<i>3.0%</i>	<i>17</i>	<i>2.3%</i>	<i>28</i>	<i>3.0%</i>
No opinion	11	0.9%	15	2.1%	10	1.1%
Did not indicate	10	0.8%	8	1.1%	5	0.5%
Total	1246	100.0%	728	100.0%	942	100.0%
2. Please indicate your overall level of satisfaction with the development of your student's:						
Ability to think critically and analytically	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	717	57.5%	397	54.5%	492	52.2%
Satisfied	464	37.2%	283	38.9%	399	42.4%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1181</i>	<i>94.8%</i>	<i>680</i>	<i>93.4%</i>	<i>891</i>	<i>94.6%</i>
Dissatisfied	12	1.0%	13	1.8%	13	1.4%
Very dissatisfied	1	0.1%	0	0.0%	1	0.1%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>13</i>	<i>1.0%</i>	<i>13</i>	<i>1.8%</i>	<i>14</i>	<i>1.5%</i>
No opinion	38	3.0%	23	3.2%	26	2.8%
Did not indicate	14	1.1%	12	1.6%	11	1.2%
Total	1246	100.0%	728	100.0%	942	100.0%

Ability to write clearly and effectively	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	646	51.8%	354	48.6%	460	48.8%
Satisfied	495	39.7%	295	40.5%	415	44.1%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1141</i>	<i>91.6%</i>	<i>649</i>	<i>89.1%</i>	<i>875</i>	<i>92.9%</i>
Dissatisfied	27	2.2%	32	4.4%	25	2.7%
Very dissatisfied	3	0.2%	0	0.0%	0	0.0%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>30</i>	<i>2.4%</i>	<i>32</i>	<i>4.4%</i>	<i>25</i>	<i>2.7%</i>
No opinion	54	4.3%	34	4.7%	32	3.4%
Did not indicate	21	1.7%	13	1.8%	10	1.1%
Total	1246	100.0%	728	100.0%	942	100.0%
Ability to speak clearly and effectively	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	655	52.6%	380	52.2%	465	49.4%
Satisfied	509	40.9%	293	40.2%	421	44.7%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1164</i>	<i>93.4%</i>	<i>673</i>	<i>92.4%</i>	<i>886</i>	<i>94.1%</i>
Dissatisfied	16	1.3%	14	1.9%	17	1.8%
Very dissatisfied	2	0.2%	0	0.0%	0	0.0%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>18</i>	<i>1.4%</i>	<i>14</i>	<i>1.9%</i>	<i>17</i>	<i>1.8%</i>
No opinion	39	3.1%	27	3.7%	31	3.3%
Did not indicate	25	2.0%	14	1.9%	8	0.8%
Total	1246	100.0%	728	100.0%	942	100.0%
Ability to analyze quantitative problems	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	565	45.3%	292	40.1%	389	41.3%
Satisfied	471	37.8%	301	41.3%	406	43.1%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1036</i>	<i>83.1%</i>	<i>593</i>	<i>81.5%</i>	<i>795</i>	<i>84.4%</i>
Dissatisfied	30	2.4%	22	3.0%	30	3.2%
Very dissatisfied	1	0.1%	3	0.4%	0	0.0%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>31</i>	<i>2.5%</i>	<i>25</i>	<i>3.4%</i>	<i>30</i>	<i>3.2%</i>
No opinion	158	12.7%	96	13.2%	107	11.4%
Did not indicate	21	1.7%	14	1.9%	10	1.1%
Total	1246	100.0%	728	100.0%	942	100.0%
Comprehension of science and its impact on society	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	490	39.3%	250	34.3%	310	32.9%
Satisfied	500	40.1%	306	42.0%	430	45.6%
<i>Sub-total Very satisfied/Satisfied</i>	<i>990</i>	<i>79.5%</i>	<i>556</i>	<i>76.4%</i>	<i>740</i>	<i>78.6%</i>
Dissatisfied	27	2.2%	23	3.2%	25	2.7%
Very dissatisfied	2	0.2%	3	0.4%	4	0.4%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>29</i>	<i>2.3%</i>	<i>26</i>	<i>3.6%</i>	<i>29</i>	<i>3.1%</i>
No opinion	212	17.0%	131	18.0%	159	16.9%
Did not indicate	15	1.2%	15	2.1%	14	1.5%
Total	1246	100.0%	728	100.0%	942	100.0%
Appreciation of theological perspectives	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	455	36.5%	266	36.5%	355	37.7%
Satisfied	567	45.5%	317	43.5%	459	48.7%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1022</i>	<i>82.0%</i>	<i>583</i>	<i>80.1%</i>	<i>814</i>	<i>86.4%</i>
Dissatisfied	65	5.2%	34	4.7%	42	4.5%
Very dissatisfied	5	0.4%	5	0.7%	2	0.2%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>70</i>	<i>5.6%</i>	<i>39</i>	<i>5.4%</i>	<i>44</i>	<i>4.7%</i>
No opinion	130	10.4%	89	12.2%	69	7.3%
Did not indicate	24	1.9%	17	2.3%	15	1.6%
Total	1246	100.0%	728	100.0%	942	100.0%

	2008-2009		2005 - 2006		2001 - 2002	
Engagement with the fine arts						
Very satisfied	566	45.4%	320	44.0%	438	46.5%
Satisfied	472	37.9%	286	39.3%	345	36.6%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1038</i>	<i>83.3%</i>	<i>606</i>	<i>83.2%</i>	<i>783</i>	<i>83.1%</i>
Dissatisfied	64	5.1%	33	4.5%	60	6.4%
Very dissatisfied	6	0.5%	3	0.4%	2	0.2%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>70</i>	<i>5.6%</i>	<i>36</i>	<i>4.9%</i>	<i>62</i>	<i>6.6%</i>
No opinion	122	9.8%	73	10.0%	88	9.3%
Did not indicate	16	1.3%	13	1.8%	9	1.0%
Total	1246	100.0%	728	100.0%	942	100.0%
Understanding of international issues						
Very satisfied	507	40.7%	267	36.7%	339	36.0%
Satisfied	533	42.8%	326	44.8%	444	47.1%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1040</i>	<i>83.5%</i>	<i>593</i>	<i>81.5%</i>	<i>783</i>	<i>83.1%</i>
Dissatisfied	58	4.7%	31	4.3%	41	4.4%
Very dissatisfied	4	0.3%	4	0.5%	3	0.3%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>62</i>	<i>5.0%</i>	<i>35</i>	<i>4.8%</i>	<i>44</i>	<i>4.7%</i>
No opinion	126	10.1%	84	11.5%	102	10.8%
Did not indicate	18	1.4%	16	2.2%	13	1.4%
Total	1246	100.0%	728	100.0%	942	100.0%
Understanding of multicultural perspectives						
Very satisfied	542	43.5%	284	39.0%	364	38.6%
Satisfied	511	41.0%	324	44.5%	429	45.5%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1053</i>	<i>84.5%</i>	<i>608</i>	<i>83.5%</i>	<i>793</i>	<i>84.2%</i>
Dissatisfied	43	3.5%	23	3.2%	34	3.6%
Very dissatisfied	3	0.2%	3	0.4%	5	0.5%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>46</i>	<i>3.7%</i>	<i>26</i>	<i>3.6%</i>	<i>39</i>	<i>4.1%</i>
No opinion	129	10.4%	77	10.6%	96	10.2%
Did not indicate	18	1.4%	17	2.3%	14	1.5%
Total	1246	100.0%	728	100.0%	942	100.0%
Personal and ethical values						
Very satisfied	733	58.8%	427	58.7%	557	59.1%
Satisfied	425	34.1%	248	34.1%	337	35.8%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1158</i>	<i>92.9%</i>	<i>675</i>	<i>92.7%</i>	<i>894</i>	<i>94.9%</i>
Dissatisfied	20	1.6%	16	2.2%	16	1.7%
Very dissatisfied	8	0.6%	2	0.3%	1	0.1%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>28</i>	<i>2.2%</i>	<i>18</i>	<i>2.5%</i>	<i>17</i>	<i>1.8%</i>
No opinion	42	3.4%	20	2.7%	20	2.1%
Did not indicate	18	1.4%	15	2.1%	11	1.2%
Total	1246	100.0%	728	100.0%	942	100.0%

	2008-2009		2005 - 2006		2001 - 2002	
Sense of personal responsibility and maturity						
Very satisfied	779	62.5%	445	61.1%	587	62.3%
Satisfied	399	32.0%	230	31.6%	300	31.8%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1178</i>	<i>94.5%</i>	<i>675</i>	<i>92.7%</i>	<i>887</i>	<i>94.2%</i>
Dissatisfied	26	2.1%	22	3.0%	30	3.2%
Very dissatisfied	7	0.6%	2	0.3%	1	0.1%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>33</i>	<i>2.6%</i>	<i>24</i>	<i>3.3%</i>	<i>31</i>	<i>3.3%</i>
No opinion	19	1.5%	13	1.8%	14	1.5%
Did not indicate	16	1.3%	16	2.2%	10	1.1%
Total	1246	100.0%	728	100.0%	942	100.0%
3. Please indicate your level of satisfaction with the following St. Olaf services:						
Admissions	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	667	53.5%	404	55.5%	507	53.8%
Satisfied	498	40.0%	286	39.3%	391	41.5%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1165</i>	<i>93.5%</i>	<i>690</i>	<i>94.8%</i>	<i>898</i>	<i>95.3%</i>
Dissatisfied	25	2.0%	16	2.2%	23	2.4%
Very dissatisfied	2	0.2%	2	0.3%	6	0.6%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>27</i>	<i>2.2%</i>	<i>18</i>	<i>2.5%</i>	<i>29</i>	<i>3.1%</i>
No opinion	22	1.8%	11	1.5%	11	1.2%
Did not indicate	32	2.6%	9	1.2%	4	0.4%
Total	1246	100.0%	728	100.0%	942	100.0%
Financial Aid	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	394	31.6%	255	35.0%	305	32.4%
Satisfied	505	40.5%	286	39.3%	374	39.7%
<i>Sub-total Very satisfied/Satisfied</i>	<i>899</i>	<i>72.2%</i>	<i>541</i>	<i>74.3%</i>	<i>679</i>	<i>72.1%</i>
Dissatisfied	135	10.8%	69	9.5%	84	8.9%
Very dissatisfied	31	2.5%	7	1.0%	20	2.1%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>166</i>	<i>13.3%</i>	<i>76</i>	<i>10.4%</i>	<i>104</i>	<i>11.0%</i>
No opinion	159	12.8%	100	13.7%	148	15.7%
Did not indicate	22	1.8%	11	1.5%	11	1.2%
Total	1246	100.0%	728	100.0%	942	100.0%
Student Accounting	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	354	28.4%	221	30.4%	286	30.4%
Satisfied	593	47.6%	335	46.0%	453	48.1%
<i>Sub-total Very satisfied/Satisfied</i>	<i>947</i>	<i>76.0%</i>	<i>556</i>	<i>76.4%</i>	<i>739</i>	<i>78.5%</i>
Dissatisfied	75	6.0%	27	3.7%	36	3.8%
Very dissatisfied	6	0.5%	6	0.8%	7	0.7%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>81</i>	<i>6.5%</i>	<i>33</i>	<i>4.5%</i>	<i>43</i>	<i>4.6%</i>
No opinion	197	15.8%	126	17.3%	143	15.2%
Did not indicate	21	1.7%	13	1.8%	17	1.8%
Total	1246	100.0%	728	100.0%	942	100.0%

Registrar	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	365	29.3%	207	28.4%	271	28.8%
Satisfied	593	47.6%	340	46.7%	461	48.9%
<i>Sub-total Very satisfied/Satisfied</i>	<i>958</i>	<i>76.9%</i>	<i>547</i>	<i>75.1%</i>	<i>732</i>	<i>77.7%</i>
Dissatisfied	36	2.9%	21	2.9%	21	2.2%
Very dissatisfied	12	1.0%	2	0.3%	8	0.8%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>48</i>	<i>3.9%</i>	<i>23</i>	<i>3.2%</i>	<i>29</i>	<i>3.1%</i>
No opinion	215	17.3%	146	20.1%	166	17.6%
Did not indicate	25	2.0%	12	1.6%	15	1.6%
Total	1246	100.0%	728	100.0%	942	100.0%
Dean of Students	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	493	39.6%	240	33.0%	304	32.3%
Satisfied	481	38.6%	275	37.8%	370	39.3%
<i>Sub-total Very satisfied/Satisfied</i>	<i>974</i>	<i>78.2%</i>	<i>515</i>	<i>70.7%</i>	<i>674</i>	<i>71.5%</i>
Dissatisfied	36	2.9%	18	2.5%	21	2.2%
Very dissatisfied	5	0.4%	4	0.5%	6	0.6%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>41</i>	<i>3.3%</i>	<i>22</i>	<i>3.0%</i>	<i>27</i>	<i>2.9%</i>
No opinion	213	17.1%	176	24.2%	227	24.1%
Did not indicate	18	1.4%	15	2.1%	14	1.5%
Total	1246	100.0%	728	100.0%	942	100.0%
Residential Life	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	508	40.8%	284	39.0%	380	40.3%
Satisfied	599	48.1%	350	48.1%	453	48.1%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1107</i>	<i>88.8%</i>	<i>634</i>	<i>87.1%</i>	<i>833</i>	<i>88.4%</i>
Dissatisfied	83	6.7%	37	5.1%	52	5.5%
Very dissatisfied	11	0.9%	16	2.2%	9	1.0%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>94</i>	<i>7.5%</i>	<i>53</i>	<i>7.3%</i>	<i>61</i>	<i>6.5%</i>
No opinion	30	2.4%	30	4.1%	32	3.4%
Did not indicate	15	1.2%	11	1.5%	16	1.7%
Total	1246	100.0%	728	100.0%	942	100.0%
Alumni and Parent Relations	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	454	36.4%	242	33.2%	319	33.9%
Satisfied	593	47.6%	350	48.1%	462	49.0%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1047</i>	<i>84.0%</i>	<i>592</i>	<i>81.3%</i>	<i>781</i>	<i>82.9%</i>
Dissatisfied	18	1.4%	20	2.7%	23	2.4%
Very dissatisfied	5	0.4%	2	0.3%	4	0.4%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>23</i>	<i>1.8%</i>	<i>22</i>	<i>3.0%</i>	<i>27</i>	<i>2.9%</i>
No opinion	161	12.9%	101	13.9%	122	13.0%
Did not indicate	15	1.2%	13	1.8%	12	1.3%
Total	1246	100.0%	728	100.0%	942	100.0%
International and Domestic Off-Campus Studies	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	447	35.9%	277	38.0%	383	40.7%
Satisfied	310	24.9%	174	23.9%	249	26.4%
<i>Sub-total Very satisfied/Satisfied</i>	<i>757</i>	<i>60.8%</i>	<i>451</i>	<i>62.0%</i>	<i>632</i>	<i>67.1%</i>
Dissatisfied	33	2.6%	22	3.0%	16	1.7%
Very dissatisfied	12	1.0%	8	1.1%	3	0.3%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>45</i>	<i>3.6%</i>	<i>30</i>	<i>4.1%</i>	<i>19</i>	<i>2.0%</i>
No opinion	428	34.3%	235	32.3%	272	28.9%
Did not indicate	16	1.3%	12	1.6%	19	2.0%
Total	1246	100.0%	728	100.0%	942	100.0%

	2008-2009		2005 - 2006		2001 - 2002	
Multicultural Affairs and Community Outreach						
Very satisfied	253	20.3%	120	16.5%	160	17.0%
Satisfied	375	30.1%	218	29.9%	319	33.9%
<i>Sub-total Very satisfied/Satisfied</i>	<i>628</i>	<i>50.4%</i>	<i>338</i>	<i>46.4%</i>	<i>479</i>	<i>50.8%</i>
Dissatisfied	18	1.4%	16	2.2%	19	2.0%
Very dissatisfied	5	0.4%	6	0.8%	4	0.4%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>23</i>	<i>1.8%</i>	<i>22</i>	<i>3.0%</i>	<i>23</i>	<i>2.4%</i>
No opinion	578	46.4%	350	48.1%	428	45.4%
Did not indicate	17	1.4%	18	2.5%	12	1.3%
Total	1246	100.0%	728	100.0%	942	100.0%
Office for Career Connections						
Very satisfied	160	12.8%	57	7.8%	104	11.0%
Satisfied	286	23.0%	137	18.8%	251	26.6%
<i>Sub-total Very satisfied/Satisfied</i>	<i>446</i>	<i>35.8%</i>	<i>194</i>	<i>26.6%</i>	<i>355</i>	<i>37.7%</i>
Dissatisfied	80	6.4%	46	6.3%	67	7.1%
Very dissatisfied	26	2.1%	17	2.3%	21	2.2%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>106</i>	<i>8.5%</i>	<i>63</i>	<i>8.7%</i>	<i>88</i>	<i>9.3%</i>
No opinion	665	53.4%	446	61.3%	476	50.5%
Did not indicate	29	2.3%	25	3.4%	23	2.4%
Total	1246	100.0%	728	100.0%	942	100.0%
Overall interaction with St. Olaf College						
Very satisfied	564	45.3%	319	43.8%	420	44.6%
Satisfied	608	48.8%	349	47.9%	469	49.8%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1172</i>	<i>94.1%</i>	<i>668</i>	<i>91.8%</i>	<i>889</i>	<i>94.4%</i>
Dissatisfied	26	2.1%	17	2.3%	23	2.4%
Very dissatisfied	4	0.3%	5	0.7%	5	0.5%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>30</i>	<i>2.4%</i>	<i>22</i>	<i>3.0%</i>	<i>28</i>	<i>3.0%</i>
No opinion	25	2.0%	23	3.2%	16	1.7%
Did not indicate	19	1.5%	15	2.1%	9	1.0%
Total	1246	100.0%	728	100.0%	942	100.0%
4. Please rate the following sources of information in providing you with what you need to know about St. Olaf and your student's experience at the College:						
Your student						
Very effective	475	38.1%	304	41.8%	388	41.2%
Effective	553	44.4%	335	46.0%	430	45.6%
<i>Sub-total Very effective/Effective</i>	<i>1028</i>	<i>82.5%</i>	<i>639</i>	<i>87.8%</i>	<i>818</i>	<i>86.8%</i>
Not effective	78	6.3%	45	6.2%	38	4.0%
Useless	7	0.6%	4	0.5%	4	0.4%
<i>Sub-total Not effective/Useless</i>	<i>85</i>	<i>6.8%</i>	<i>49</i>	<i>6.7%</i>	<i>42</i>	<i>4.5%</i>
Never used	22	1.8%	13	1.8%	17	1.8%
Did not indicate	111	8.9%	27	3.7%	65	6.9%
Total	1246	100.0%	728	100.0%	942	100.0%

Dean of Student's E-newsletter for parents	2008-2009		2005 - 2006		2001 - 2002	
Very effective	363	29.1%	161	22.1%	<i>Not asked 2001 - 2002</i>	
Effective	597	47.9%	359	49.3%		
<i>Sub-total Very effective/Effective</i>	<i>960</i>	<i>77.0%</i>	<i>520</i>	<i>71.4%</i>		
Not effective	71	5.7%	56	7.7%		
Useless	5	0.4%	9	1.2%		
<i>Sub-total Not effective/Useless</i>	<i>76</i>	<i>6.1%</i>	<i>65</i>	<i>8.9%</i>		
Never used	116	9.3%	120	16.5%		
Did not indicate	94	7.5%	23	3.2%		
Total	1246	100.0%	728	100.0%		
St. Olaf website information for parents (e.g., Alumni/Parent Relations, Dean of Students)	2008-2009		2005 - 2006		2001 - 2002	
Very effective	403	32.3%	163	22.4%	<i>Not asked 2001 - 2002</i>	
Effective	626	50.2%	394	54.1%		
<i>Sub-total Very effective/Effective</i>	<i>1029</i>	<i>82.6%</i>	<i>557</i>	<i>76.5%</i>		
Not effective	54	4.3%	23	3.2%		
Useless	2	0.2%	2	0.3%		
<i>Sub-total Not effective/Useless</i>	<i>56</i>	<i>4.5%</i>	<i>25</i>	<i>3.4%</i>		
Never used	134	10.8%	138	19.0%		
Did not indicate	27	2.2%	8	1.1%		
Total	1246	100.0%	728	100.0%		
St. Olaf website general information (e.g., catalog, class schedules, calendars)	2008-2009		2005 - 2006		2001 - 2002	
Very effective	475	38.1%	213	29.3%	279	29.6%
Effective	641	51.4%	386	53.0%	399	42.4%
<i>Sub-total Very effective/Effective</i>	<i>1116</i>	<i>89.6%</i>	<i>599</i>	<i>82.3%</i>	<i>678</i>	<i>72.0%</i>
Not effective	32	2.6%	18	2.5%	36	3.8%
Useless	1	0.1%	0	0.0%	3	0.3%
<i>Sub-total Not effective/Useless</i>	<i>33</i>	<i>2.6%</i>	<i>18</i>	<i>2.5%</i>	<i>39</i>	<i>4.1%</i>
Never used	75	6.0%	95	13.0%	206	21.9%
Did not indicate	22	1.8%	16	2.2%	19	2.0%
Total	1246	100.0%	728	100.0%	942	100.0%
Visit(s) to St. Olaf campus	2008-2009		2005 - 2006		2001 - 2002	
Very effective	646	51.8%	339	46.6%	464	49.3%
Effective	527	42.3%	338	46.4%	428	45.4%
<i>Sub-total Very effective/Effective</i>	<i>1173</i>	<i>94.1%</i>	<i>677</i>	<i>93.0%</i>	<i>892</i>	<i>94.7%</i>
Not effective	28	2.2%	20	2.7%	14	1.5%
Useless	3	0.2%	1	0.1%	4	0.4%
<i>Sub-total Not effective/Useless</i>	<i>31</i>	<i>2.5%</i>	<i>21</i>	<i>2.9%</i>	<i>18</i>	<i>1.9%</i>
Never used	26	2.1%	15	2.1%	16	1.7%
Did not indicate	16	1.3%	15	2.1%	16	1.7%
Total	1246	100.0%	728	100.0%	942	100.0%

Contact with college personnel	2008-2009		2005 - 2006		2001 - 2002	
Very effective	430	34.5%	210	28.8%	293	31.1%
Effective	551	44.2%	354	48.6%	440	46.7%
<i>Sub-total Very effective/Effective</i>	<i>981</i>	<i>78.7%</i>	<i>564</i>	<i>77.5%</i>	<i>733</i>	<i>77.8%</i>
Not effective	59	4.7%	38	5.2%	51	5.4%
Useless	3	0.2%	3	0.4%	8	0.8%
<i>Sub-total Not effective/Useless</i>	<i>62</i>	<i>5.0%</i>	<i>41</i>	<i>5.6%</i>	<i>59</i>	<i>6.3%</i>
Never used	182	14.6%	102	14.0%	135	14.3%
Did not indicate	21	1.7%	21	2.9%	15	1.6%
Total	1246	100.0%	728	100.0%	942	100.0%
Alumni/Parent mailings	2008-2009		2005 - 2006		2001 - 2002	
Very effective	325	26.1%	162	22.3%	272	28.9%
Effective	733	58.8%	441	60.6%	546	58.0%
<i>Sub-total Very effective/Effective</i>	<i>1058</i>	<i>84.9%</i>	<i>603</i>	<i>82.8%</i>	<i>818</i>	<i>86.8%</i>
Not effective	80	6.4%	45	6.2%	53	5.6%
Useless	14	1.1%	9	1.2%	11	1.2%
<i>Sub-total Not effective/Useless</i>	<i>94</i>	<i>7.5%</i>	<i>54</i>	<i>7.4%</i>	<i>64</i>	<i>6.8%</i>
Never used	74	5.9%	53	7.3%	42	4.5%
Did not indicate	20	1.6%	18	2.5%	18	1.9%
Total	1246	100.0%	728	100.0%	942	100.0%
St. Olaf print media (e.g., St. Olaf Magazine, Manitou Messenger)	2008-2009		2005 - 2006		2001 - 2002	
Very effective	454	36.4%	244	33.5%	329	34.9%
Effective	636	51.0%	374	51.4%	494	52.4%
<i>Sub-total Very effective/Effective</i>	<i>1090</i>	<i>87.5%</i>	<i>618</i>	<i>84.9%</i>	<i>823</i>	<i>87.4%</i>
Not effective	51	4.1%	45	6.2%	39	4.1%
Useless	13	1.0%	4	0.5%	7	0.7%
<i>Sub-total Not effective/Useless</i>	<i>64</i>	<i>5.1%</i>	<i>49</i>	<i>6.7%</i>	<i>46</i>	<i>4.9%</i>
Never used	70	5.6%	47	6.5%	62	6.6%
Did not indicate	22	1.8%	14	1.9%	11	1.2%
Total	1246	100.0%	728	100.0%	942	100.0%
5. Is there any information you need to have about St. Olaf or your student's experience that has been difficult or impossible						
<i>Please comment:</i>						
Comments to Question 5 are summarized in the "Comments Report"						
6. Please indicate your level of satisfaction with the following aspects of your student's experience at St. Olaf:						
Your student's residence hall environment	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	462	37.1%	269	37.0%	373	39.6%
Satisfied	634	50.9%	357	49.0%	473	50.2%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1096</i>	<i>88.0%</i>	<i>626</i>	<i>86.0%</i>	<i>846</i>	<i>89.8%</i>
Dissatisfied	86	6.9%	60	8.2%	61	6.5%
Very dissatisfied	22	1.8%	18	2.5%	15	1.6%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>108</i>	<i>8.7%</i>	<i>78</i>	<i>10.7%</i>	<i>76</i>	<i>8.1%</i>
No opinion	6	0.5%	5	0.7%	7	0.7%
Did not indicate	36	2.9%	19	2.6%	13	1.4%
Total	1246	100.0%	728	100.0%	942	100.0%

Food services	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	856	68.7%	477	65.5%	399	42.4%
Satisfied	328	26.3%	213	29.3%	433	46.0%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1184</i>	<i>95.0%</i>	<i>690</i>	<i>94.8%</i>	<i>832</i>	<i>88.3%</i>
Dissatisfied	22	1.8%	17	2.3%	68	7.2%
Very dissatisfied	5	0.4%	2	0.3%	17	1.8%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>27</i>	<i>2.2%</i>	<i>19</i>	<i>2.6%</i>	<i>85</i>	<i>9.0%</i>
No opinion	1	0.1%	7	1.0%	16	1.7%
Did not indicate	34	2.7%	12	1.6%	9	1.0%
Total	1246	100.0%	728	100.0%	942	100.0%
Student support services (academic, health)	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	514	41.3%	268	36.8%	287	30.5%
Satisfied	533	42.8%	347	47.7%	510	54.1%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1047</i>	<i>84.0%</i>	<i>615</i>	<i>84.5%</i>	<i>797</i>	<i>84.6%</i>
Dissatisfied	65	5.2%	25	3.4%	47	5.0%
Very dissatisfied	9	0.7%	9	1.2%	8	0.8%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>74</i>	<i>5.9%</i>	<i>34</i>	<i>4.7%</i>	<i>55</i>	<i>5.8%</i>
No opinion	101	8.1%	57	7.8%	72	7.6%
Did not indicate	24	1.9%	22	3.0%	18	1.9%
Total	1246	100.0%	728	100.0%	942	100.0%
Campus social life	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	544	43.7%	283	38.9%	313	33.2%
Satisfied	572	45.9%	361	49.6%	504	53.5%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1116</i>	<i>89.6%</i>	<i>644</i>	<i>88.5%</i>	<i>817</i>	<i>86.7%</i>
Dissatisfied	48	3.9%	30	4.1%	45	4.8%
Very dissatisfied	7	0.6%	5	0.7%	10	1.1%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>55</i>	<i>4.4%</i>	<i>35</i>	<i>4.8%</i>	<i>55</i>	<i>5.8%</i>
No opinion	49	3.9%	35	4.8%	51	5.4%
Did not indicate	26	2.1%	14	1.9%	19	2.0%
Total	1246	100.0%	728	100.0%	942	100.0%
Cultural events (lectures, plays, concerts)	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	670	53.8%	355	48.8%	460	48.8%
Satisfied	469	37.6%	291	40.0%	388	41.2%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1139</i>	<i>91.4%</i>	<i>646</i>	<i>88.7%</i>	<i>848</i>	<i>90.0%</i>
Dissatisfied	14	1.1%	14	1.9%	19	2.0%
Very dissatisfied	1	0.1%	0	0.0%	2	0.2%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>15</i>	<i>1.2%</i>	<i>14</i>	<i>1.9%</i>	<i>21</i>	<i>2.2%</i>
No opinion	76	6.1%	55	7.6%	63	6.7%
Did not indicate	16	1.3%	13	1.8%	10	1.1%
Total	1246	100.0%	728	100.0%	942	100.0%
Computing facilities and services	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	410	32.9%	208	28.6%	265	28.1%
Satisfied	505	40.5%	338	46.4%	474	50.3%
<i>Sub-total Very satisfied/Satisfied</i>	<i>915</i>	<i>73.4%</i>	<i>546</i>	<i>75.0%</i>	<i>739</i>	<i>78.5%</i>
Dissatisfied	22	1.8%	16	2.2%	31	3.3%
Very dissatisfied	5	0.4%	8	1.1%	3	0.3%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>27</i>	<i>2.2%</i>	<i>24</i>	<i>3.3%</i>	<i>34</i>	<i>3.6%</i>
No opinion	283	22.7%	143	19.6%	155	16.5%
Did not indicate	21	1.7%	15	2.1%	14	1.5%
Total	1246	100.0%	728	100.0%	942	100.0%

	2008-2009		2005 - 2006		2001 - 2002	
Campus clubs and organizations						
Very satisfied	468	37.6%	246	33.8%	293	31.1%
Satisfied	549	44.1%	310	42.6%	450	47.8%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1017</i>	<i>81.6%</i>	<i>556</i>	<i>76.4%</i>	<i>743</i>	<i>78.9%</i>
Dissatisfied	19	1.5%	16	2.2%	20	2.1%
Very dissatisfied	1	0.1%	0	0.0%	5	0.5%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>20</i>	<i>1.6%</i>	<i>16</i>	<i>2.2%</i>	<i>25</i>	<i>2.7%</i>
No opinion	180	14.4%	144	19.8%	163	17.3%
Did not indicate	29	2.3%	12	1.6%	11	1.2%
Total	1246	100.0%	728	100.0%	942	100.0%
7. Have you attended a St. Olaf on-campus Alumni/Parent event (Homecoming, Family Weekend , etc.)?						
	2008-2009		2005 - 2006		2001 - 2002	
Yes	911	73.1%	549	75.4%	739	78.5%
No	221	17.7%	114	15.7%	144	15.3%
Not yet, but I plan to	102	8.2%	55	7.6%	52	5.5%
Did not indicate	12	1.0%	10	1.4%	7	0.7%
Total	1246	100.0%	728	100.0%	942	100.0%
8. Have you attended a St. Olaf off-campus Alumni/Parent event?						
	2008-2009		2005 - 2006		2001 - 2002	
Yes	228	18.3%	132	18.1%	220	23.4%
No	880	70.6%	517	71.0%	646	68.6%
Not yet, but I plan to	127	10.2%	70	9.6%	71	7.5%
Did not indicate	11	0.9%	9	1.2%	5	0.5%
Total	1246	100.0%	728	100.0%	942	100.0%
9. Would you recommend St. Olaf as a school of choice to other parents and their children?						
	2008-2009		2005 - 2006		2001 - 2002	
Yes	1113	89.3%	658	90.4%	867	92.0%
No	21	1.7%	13	1.8%	11	1.2%
Not sure	101	8.1%	50	6.9%	56	5.9%
Did not indicate	11	0.9%	7	1.0%	8	0.8%
Total	1246	100.0%	728	100.0%	942	100.0%
17. What do you think is your student's level of satisfaction with his or her overall experience at St. Olaf College?						
	2008-2009		2005 - 2006		2001 - 2002	
Very satisfied	847	68.0%	477	65.5%	626	66.5%
Satisfied	343	27.5%	203	27.9%	271	28.8%
<i>Sub-total Very satisfied/Satisfied</i>	<i>1190</i>	<i>95.5%</i>	<i>680</i>	<i>93.4%</i>	<i>897</i>	<i>95.2%</i>
Dissatisfied	15	1.2%	17	2.3%	13	1.4%
Very dissatisfied	5	0.4%	10	1.4%	11	1.2%
<i>Sub-total Dissatisfied/Very dissatisfied</i>	<i>20</i>	<i>1.6%</i>	<i>27</i>	<i>3.7%</i>	<i>24</i>	<i>2.5%</i>
Not sure	24	1.9%	6	0.8%	11	1.2%
Did not indicate	12	1.0%	15	2.1%	10	1.1%
Total	1246	100.0%	728	100.0%	942	100.0%